

Information Obligation according to Art. 13 GDPR (Data protection declaration)

The protection of personal data is important for us. Therefore, we use your data solely on the basis of legal regulations (GDPR). Within this data protection information we inform you about the most important aspects of data usage on our website and the use of the Industrial Service Excellence Monitor (ISE-Monitor).

Aim of data collection

The aim of the research project „Industrial Service Excellence Monitor (ISEM)“ is to monitor the service performance of manufacturing companies and to provide support for them on their way to Industrial Service Excellence. For using the monitor a registration is necessary, in which the following data concerning the person is collected and used:

- personal relevance of the user for the analysis
- data concerning the person (current function within the company, duration of employment, duration of responsibility for the service business)
- e-mail address

The password used for registration will be saved encrypted and is at no time visible for other persons. Individual related data will not be passed on to third parties.

Data storage

Your login data for the monitor as well as other individual related data will be stored until you apply for deleting these data (see further below the contact details).

Web analysis – Google Analytics

This website uses Google Analytics, a web analysis service of Google Inc, 1600 Amphitheatre Parkway Mountain view, CA 94043, USA (“Google”) based on the legal foundation of predominant legitimate interest (analysis of website usage).

By calling our website a connection to the servers of Google will be established through a software and data will be provided to servers of Google that are based partially in the US. Google Analytics uses cookies to store information concerning the user of the website and to analyze the usage of the website through the user.

This website uses the function “Activation of IP-Anonymisation”. Therefore Google shortens your IP-address within members of the European Union and in countries that are signatories of the European Economic Area. Only in exceptional cases the whole IP-address is sent to a server of Google in the US and shortened there.

According to Google they use the collected data to analyze the usage of the website, to create reports on the activities on the website and to offer further services related to website and internet usage.

Google will provide these data eventually to third parties, if this is regulated by law or if third parties process these data for google. Detailed information concerning the usage of user data by Google Analytics you can find in the Data protection declaration of [Google](#) and [Google Analytics](#).

Deactivate Google Analytics

You can prevent the collection of your user data through Google analytics generally on all websites if you download the following browser-plugin and install it:

<https://tools.google.com/dlpage/gaoptout?hl=de>

Usage of IP-address

Your IP-address will be collected, but pseudonymized. Therefore only a rough localization is possible, which we use for the right choice of language setting.

Your rights

You have the right to get information about, correct, delete or restrain the usage of your personal data at any time. You also have the right to object the usage of your personal data as well as a right to transferability of your data according to the conditions of the Data protection law.

Further we inform you about the right according to Art. 77 GDPR to complain with the Austrian Data Protection Authority (Österreichische Datenschutzbehörde, Wickenburggasse 8, 1080 Wien, Phone: +43 152152 – 0, E-Mail: dsb@dsb.gv.at).

You can contact us at:

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